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**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA**

GERARDO HERNANDEZ,) No.
)
Plaintiff,) COMPLAINT ASSERTING DENIAL OF
) RIGHT OF ACCESS UNDER THE
vs.) AMERICANS WITH DISABILITIES ACT
) FOR INJUNCTIVE RELIEF, DAMAGES,
DOUBLE AA CORPORATION dba SAN) ATTORNEYS' FEES AND COSTS (ADA)
MATEO BEACON; 910 BAYWOOD)
DRIVE, LLC.,)
)
Defendants.)

I. SUMMARY

1. This is a civil rights action by plaintiff GERARDO HERNANDEZ ("Plaintiff") for discrimination at the building, structure, facility, complex, property, land, development, and/or surrounding business complex known as:

San Mateo Beacon
2300 South El Camino Real
San Mateo, CA 94403
(hereafter "the Facility")

2. Plaintiff seeks damages, injunctive and declaratory relief, attorney fees and costs, against DOUBLE AA CORPORATION dba SAN MATEO BEACON and 910 BAYWOOD DRIVE, LLC. (hereinafter collectively referred to as "Defendants"), pursuant to

1 Title III of the Americans with Disabilities Act of 1990 (42 U.S.C. §§ 12101 et seq.) (“ADA”)
2 and related California statutes.

3 **II. JURISDICTION**

4 3. This Court has original jurisdiction under 28 U.S.C. §§ 1331 and 1343 for ADA
5 claims.

6 4. Supplemental jurisdiction for claims brought under parallel California law –
7 arising from the same nucleus of operative facts – is predicated on 28 U.S.C. § 1367.

8 5. Plaintiff’s claims are authorized by 28 U.S.C. §§ 2201 and 2202.

9 **III. VENUE**

10 6. All actions complained of herein take place within the jurisdiction of the United
11 States District Court, Northern District of California, and venue is invoked pursuant to 28
12 U.S.C. § 1391(b), (c).

13 **IV. PARTIES**

14 7. Defendants own, operate, and/or lease the Facility, and consist of a person (or
15 persons), firm, and/or corporation.

16 8. Plaintiff is substantially limited in his ability to walk, and must use a wheelchair
17 for mobility. Consequently, Plaintiff is “physically disabled,” as defined by all applicable
18 California and United States laws, and a member of the public whose rights are protected by
19 these laws.

20 **V. FACTS**

21 9. The Facility is open to the public, intended for non-residential use, and its
22 operation affects commerce. The Facility is therefore a public accommodation as defined by
23 applicable state and federal laws.

24 10. Plaintiff lives approximately 12 miles from the Facility and visited the Facility
25 on or about April 17, 2019 to purchase fuel for his vehicle. During his visit to the Facility,
26 Plaintiff encountered the following barriers (both physical and intangible) that interfered with,
27 if not outright denied, Plaintiff’s ability to use and enjoy the goods, services, privileges and
28 accommodations offered at the Facility:

1 a) Plaintiff wanted to park in a designated accessible parking stall so he
2 could go inside the store, but he could not find any accessible parking.
3 He had to park at the gas pump instead, which was more difficult and far
4 away from the store entrance.

5 b) Plaintiff needed to use the restroom. His brother got out to pump the gas
6 and went into the restroom first, while Plaintiff waited in the car. When
7 Plaintiff's brother returned, Plaintiff was going to have him help
8 Plaintiff unload from the vehicle so Plaintiff could use the restroom.
9 However, Plaintiff's brother reported that the interior of the restroom
10 was too small for Plaintiff to enter or turn around, so Plaintiff could not
11 use it.

12 11. The barriers identified in paragraph 10 herein are only those that Plaintiff
13 personally encountered. Plaintiff is presently unaware of other barriers which may in fact exist
14 at the Facility and relate to his disabilities. Plaintiff will seek to amend this Complaint once
15 such additional barriers are identified as it is Plaintiff's intention to have all barriers which
16 exist at the Facility and relate to his disabilities removed to afford him full and equal access.

17 12. Plaintiff was, and continues to be, deterred from visiting the Facility because
18 Plaintiff knows that the Facility's goods, services, facilities, privileges, advantages, and
19 accommodations were and are unavailable to Plaintiff due to Plaintiff's physical disabilities.
20 Plaintiff enjoys the goods and services offered at the Facility, and will return to the Facility
21 once the barriers are removed.

22 13. Defendants knew, or should have known, that these elements and areas of the
23 Facility were inaccessible, violate state and federal law, and interfere with (or deny) access to
24 the physically disabled. Moreover, Defendants have the financial resources to remove these
25 barriers from the Facility (without much difficulty or expense), and make the Facility
26 accessible to the physically disabled. To date, however, Defendants refuse to either remove
27 those barriers or seek an unreasonable hardship exemption to excuse non-compliance.

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Failure to Remove Architectural Barriers in an Existing Facility

19. The ADA specifically prohibits failing to remove architectural barriers, which are structural in nature, in existing facilities where such removal is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv).

20. When an entity can demonstrate that removal of a barrier is not readily achievable, a failure to make goods, services, facilities, or accommodations available through alternative methods is also specifically prohibited if these methods are readily achievable. *Id.* § 12182(b)(2)(A)(v).

21. Here, Plaintiff alleges that Defendants can easily remove the architectural barriers at the Facility without much difficulty or expense, and that Defendants violated the ADA by failing to remove those barriers, when it was readily achievable to do so.

22. In the alternative, if it was not “readily achievable” for Defendants to remove the Facility’s barriers, then Defendants violated the ADA by failing to make the required services available through alternative methods, which are readily achievable.

Failure to Design and Construct an Accessible Facility

23. Plaintiff alleges on information and belief that the Facility was designed and constructed (or both) after January 26, 1993 – independently triggering access requirements under Title III of the ADA.

24. The ADA also prohibits designing and constructing facilities for first occupancy after January 26, 1993, that aren’t readily accessible to, and usable by, individuals with disabilities when it was structurally practicable to do so. 42 U.S.C. § 12183(a)(1).

25. Here, Defendants violated the ADA by designing and constructing (or both) the Facility in a manner that was not readily accessible to the physically disabled public – including Plaintiff – when it was structurally practical to do so.¹

Failure to Make an Altered Facility Accessible

26. Plaintiff alleges on information and belief that the Facility was modified after January 26, 1993, independently triggering access requirements under the ADA.

¹ Nothing within this Complaint should be construed as an allegation that Plaintiff is bringing this action as a private attorney general under either state or federal statutes.

1 27. The ADA also requires that facilities altered in a manner that affects (or could
2 affect) its usability must be made readily accessible to individuals with disabilities to the
3 maximum extent feasible. 42 U.S.C. § 12183(a)(2). Altering an area that contains a facility's
4 primary function also requires making the paths of travel, bathrooms, telephones, and drinking
5 fountains serving that area accessible to the maximum extent feasible. Id.

6 28. Here, Defendants altered the Facility in a manner that violated the ADA and
7 was not readily accessible to the physically disabled public – including Plaintiff – to the
8 maximum extent feasible.

9 Failure to Modify Existing Policies and Procedures

10 29. The ADA also requires reasonable modifications in policies, practices, or
11 procedures, when necessary to afford such goods, services, facilities, or accommodations to
12 individuals with disabilities, unless the entity can demonstrate that making such modifications
13 would fundamentally alter their nature. 42 U.S.C. § 12182(b)(2)(A)(ii).

14 30. Here, Defendants violated the ADA by failing to make reasonable modifications
15 in policies, practices, or procedures at the Facility, when these modifications were necessary to
16 afford (and would not fundamentally alter the nature of) these goods, services, facilities, or
17 accommodations.

18 Failure to Maintain Accessible Features

19 31. Defendants additionally violated the ADA by failing to maintain in operable
20 working condition those features of the Facility that are required to be readily accessible to and
21 usable by persons with disabilities.

22 32. Such failure by Defendants to maintain the Facility in an accessible condition
23 was not an isolated or temporary interruption in service or access due to maintenance or
24 repairs.

25 33. Plaintiff seeks all relief available under the ADA (i.e., injunctive relief, attorney
26 fees, costs, legal expense) for these aforementioned violations. 42 U.S.C. § 12205.

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VII. SECOND CLAIM

Unruh Act

34. Plaintiff re-pleads and incorporates by reference the allegations contained in each of the foregoing paragraphs, and incorporates them herein as if separately re-pled.

35. California Civil Code § 51 states, in part, that: All persons within the jurisdiction of this state are entitled to the full and equal accommodations, advantages, facilities, privileges, or services in all business establishments of every kind whatsoever.

36. California Civil Code § 51.5 also states, in part that: No business establishment of any kind whatsoever shall discriminate against any person in this state because of the disability of the person.

37. California Civil Code § 51(f) specifically incorporates (by reference) an individual's rights under the ADA into the Unruh Act.

38. Defendants' aforementioned acts and omissions denied the physically disabled public – including Plaintiff – full and equal accommodations, advantages, facilities, privileges and services in a business establishment (because of their physical disability).

39. These acts and omissions (including the ones that violate the ADA) denied, aided or incited a denial, or discriminated against Plaintiff by violating the Unruh Act.

40. Plaintiff was damaged by Defendants' wrongful conduct, and seeks statutory minimum damages of \$4,000 for each offense.

41. Plaintiff also seeks to enjoin Defendants from violating the Unruh Act (and ADA), and recover reasonable attorneys' fees and costs incurred under California Civil Code § 52(a).

VIII. THIRD CLAIM

Denial of Full and Equal Access to Public Facilities

42. Plaintiff re-pleads and incorporates by reference the allegations contained in each of the foregoing paragraphs, and incorporates them herein as if separately re-pled.

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43. Health and Safety Code § 19955(a) states, in part, that: California public accommodations or facilities (built with private funds) shall adhere to the provisions of Government Code § 4450.

44. Health and Safety Code § 19959 states, in part, that: Every existing (non-exempt) public accommodation constructed prior to July 1, 1970, which is altered or structurally repaired, is required to comply with this chapter.

45. Plaintiff alleges the Facility is a public accommodation constructed, altered, or repaired in a manner that violates Part 5.5 of the Health and Safety Code or Government Code § 4450 (or both), and that the Facility was not exempt under Health and Safety Code § 19956.

46. Defendants' non-compliance with these requirements at the Facility aggrieved (or potentially aggrieved) Plaintiff and other persons with physical disabilities. Accordingly, Plaintiff seeks injunctive relief and attorney fees pursuant to Health and Safety Code § 19953.

IX. PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays judgment against Defendants, and each of them, for:

1. Injunctive relief, preventive relief, or any other relief the Court deems proper.
2. Statutory minimum damages under section 52(a) of the California Civil Code according to proof.
3. Attorneys' fees, litigation expenses, and costs of suit.²
4. Interest at the legal rate from the date of the filing of this action.
5. For such other and further relief as the Court deems proper.

Dated: July 15, 2019

MOORE LAW FIRM, P.C.

/s/ Zachary M. Best
 Zachary M. Best
 Attorneys for Plaintiff
 Gerardo Hernandez

² This includes attorneys' fees under California Code of Civil Procedure § 1021.5.

VERIFICATION

I, GERARDO HERNANDEZ, am the plaintiff in the above-entitled action. I have read the foregoing Complaint and know the contents thereof. The same is true of my own knowledge, except as to those matters which are therein alleged on information and belief, and as to those matters, I believe them to be true.

I verify under penalty of perjury that the foregoing is true and correct.

Dated: July 15, 2019

/s/ Gerardo Hernandez
Gerardo Hernandez

I attest that the original signature of the person whose electronic signature is shown above is maintained by me, and that his concurrence in the filing of this document and attribution of his signature was obtained.

/s/ Zachary M. Best
Zachary M. Best, Attorney for
Plaintiff, Gerardo Hernandez